

**OUTSOURCING
QUALITY
ASSESSMENTS**

**The
Auditing
Solution**

CAN QUALITY BE OUTSOURCED?

The 21st Century has seen a clear trend toward outsourcing some portions of the internal Functions, Quality included.

The process is Corporate driven but the outsourced functions are dictated by good business practices.

An academic definition of quality as it relates to business might be that quality is a product or service:

- that consistently has zero defects
- it conforms to particular specifications
- it is satisfactorily received by the customer

Companies that wish to comply with best practices gain a competitive advantage, **reducing costs and maintaining high standards**, looking at **outsourcing to achieve their objectives**. There are many pros and cons in this burgeoning field, but there is only one bottom line-profit.

Our Auditing Solution includes two options:



INTERNAL AUDIT

Focused to comply with Health Authorities Requirements or Corporate Quality Standards

SUPPLIERS AUDIT

Focused to comply with Health Authorities Requirements and Customer Standards

WHAT IS QUALITY?

Another aspect of quality is that it is a thought process sought out by organizations to create an overall drive toward efficiency, waste reduction, and the continuous creation of more streamlined management processes, in the endless search of the **perfect equilibrium between efficiency and effectiveness**.

Therefore, a culture of quality is emerging in which the leadership of organizations is emphasizing that all functional areas are responsible for quality in the same way that they are responsible for manpower costs, equipments functionality, etc.

“Quality is an attitude of mind”

INTERNAL AUDITING

An internal audit is a periodic examination of the QMS conducted by a third party to ensure that an organization’s concepts, principles, and procedures are **properly maintained**. Generally the internal audit is done by in-house personnel. What, then, is an outsourced internal audit? Outsourcing is often sought when there are shortages of skilled staff, or there is a need to improve upon the processes that an organization is currently using.





The primary benefit derived from **outsourcing the internal auditing function** is that bringing in an outside source not only allows for an exchange of information, but also that the external auditor can focus completely on the task at hand. Many trained professionals within a company deal with multiple job requirements, which often leads to an inability to put their auditing functions first.

The primary reason why a company may choose to outsource its internal auditing function is that it will be **more cost-effective**.

A company must weigh the financial aspects of training and maintaining in-house personnel against **what the future might hold for the company** as well as the changing priorities for the employee, such as retirement, relocation, or the scope of the job.





SUPPLIER AUDITS

A supplier audit is a complete investigation and analysis of a factory operation after the customer has provided guidelines on its production methods and specifications. Ideally, a supplier audit is one of the best ways to ensure that the supplier is following the processes and procedures set forth by the company, and will provide **objective analysis of a company's supply chain**. A consistent, fact-based approach is used to check that a supplier can match the customer's guidelines, enabling **control of the product**.

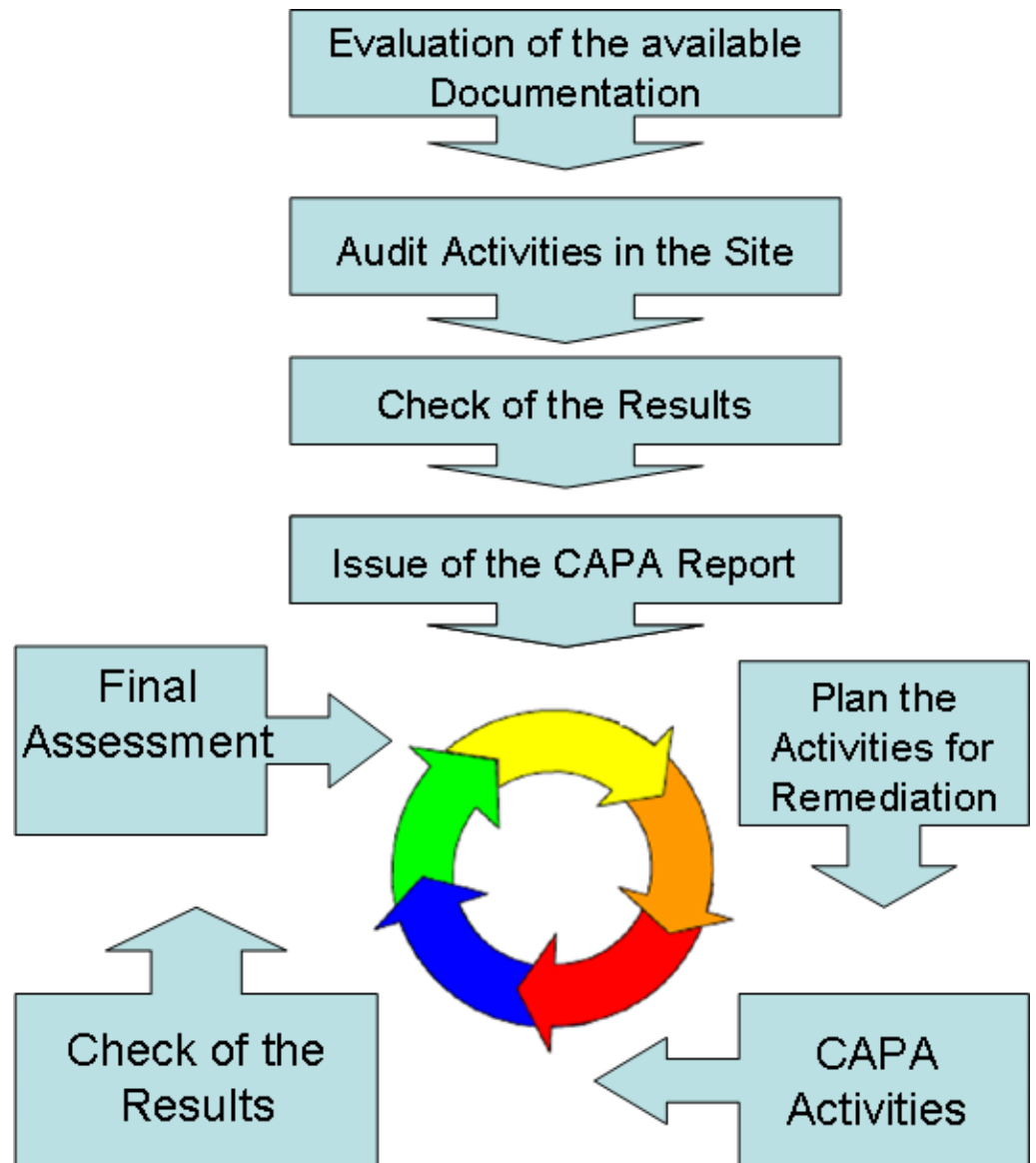
With many companies outsourcing their manufacturing to other countries, such as India and China, supply chains have become very long, and companies are finding it increasingly important to have **on-site supply auditors to ensure Quality Management**.

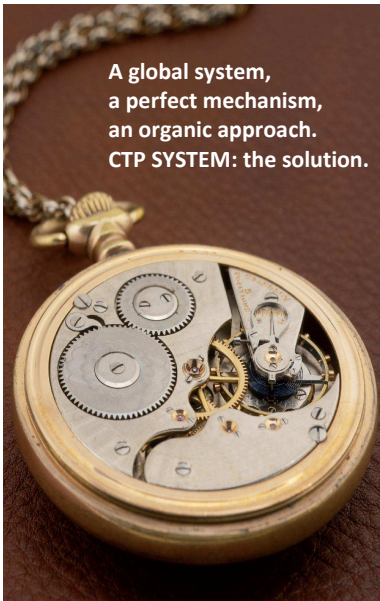
Outsourcing the supplier audit function allows companies to acknowledge cost-effectiveness by maintaining on-site auditors. It also helps to ensure that the factory is abiding by the guidelines of production methods and specifications, monitoring performance, conducting periodic audits, and **ensuring that all requirements are being met**.



CTP SYSTEM AUDITING VIEW

Auditing Plan is organized in steps as follow:





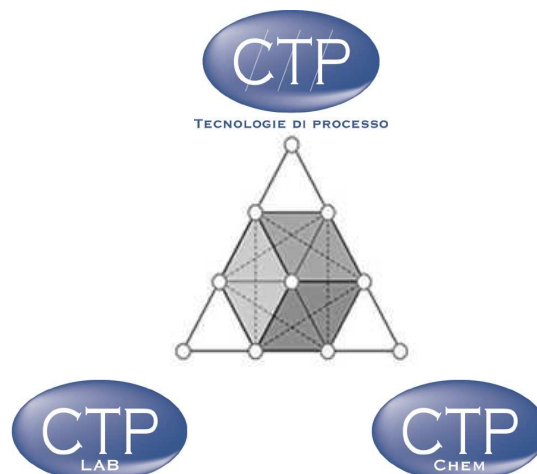
A global system,
a perfect mechanism,
an organic approach.
CTP SYSTEM: the solution.

FUTURE TRENDS

The consideration of cost is paramount. Companies will look at the value they are receiving for the money they are spending on Quality. If they can find a **better return on investment**, then they will do it. Is this going to continue?

We believe it will.

According to this point of view the functions such as internal auditing, testing and verification, and supplier audits should **regularly outsourced**.



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